

DIVISION OF MINERAL MINING PROCEDURES MANUAL		PROCEDURE NO.	2.1.00
		ISSUE DATE	05/21/97
SUBJECT	Operator Assistance	Section	Enforcement
		Last Revised	09/21/95

OBJECTIVE AND INTENT:

To provide for consistent delivery of assistance to DMM customers without assuming unnecessary liability or bias.

PROCEDURES:

When providing operator assistance the DMM staff will refer to the **Education and Training Service's Plan** and follow these guidelines:

- Operators will be informed that the Division of Mineral Mining recommendations made by the Mine Inspector or other DMM personnel **are merely suggestions and the results of any adoption or implementation of these recommendations is the sole responsibility of the operation.**
- Recommendations or endorsements of specific vendors could be considered a conflict of interest and will be avoided.
- Permit application forms and other annual operator documents will be filled out by the applicant or a duly appointed representative of the operator and not by the Mine Inspector.
- Division staff will remain unbiased when dealing with customer and stakeholder groups and keep a neutral position in cases where conflicts arise between groups.